

STOP HATE. START HERE



National Hate Crime Awareness Week

Lunch and Mingle

Links CVS - Chesterfield

Ian Davey, Director of Operations 18th October 2023



Stop Hate UK Vision and Mission



Stop Hate UK is a leading anti-hate and discrimination charity and has been supporting people and challenging hate since 1995.

Our Vision

A world which is free from hate, harassment, and discrimination.

Our Mission

To combat Hate,

To support those affected,




To educate towards a hate free world.



Our patron is Baroness Doreen Lawrence of Clarendon OBE, of Clarendon in the Commonwealth Realm of Jamaica.

What we do



-  Advocacy, Support and Reporting
-  Education, Development and Training
-  Awareness Raising of Online and Offline Hate

"whatever they call you
call us"[®]

STOP HATE UK[®]
0800 138 1625
24 HOUR HELP LINE

STOP HATE UK[®]
STOP HATE. START HERE

Hate thrives when good people say nothing



In 2006 we launched the Stop Hate Line to respond to the Stephen Lawrence Inquiry, 1999:

“That all possible steps should be taken by police services at the local level in consultation with local Government and other agencies and local communities to encourage the reporting of racist incidents and crimes.

This should include:

Recommendation 16:

The ability to report at locations other than police stations, and the ability to report 24-hours a day

Recommendation 12:

A racist incident is any incident which is perceived to be racist by the victim or any other person.”



Defining Hate Crime



HATE CRIME

‘any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice towards someone based on a personal characteristic*’

Disability
Race/ ethnicity
Religion/ beliefs
Sexual orientation
Transgender identity

Stop Hate UK supports anyone who is targeted for any aspect of their identity or perceived identity and is not restricted to the 5 Monitored Strands.

Offences can include;

- Criminal damage/ Arson
- Assault
- Verbal abuse
- Threats/ Intimidation
- Harassment
- Homicide
- Burglary/ theft
- Sexual assault
- Online abuse

*Or perceived characteristic

What makes Hate Crime different?



It is an area of special concern because of the reason the offender targets their victim.

The Metropolitan Police explain it this way...

“In most crimes it is something the victim has in their possession or control that motivates the offender to commit the crime. With Hate Crime it is ‘who’ the victim is, or ‘what’ the victim appears to be that motivates the offender to commit the crime.”

The Metropolitan Police

The impact of Hate Crime



The impact of Hate Crime is greater than for the same crime where there is no hate motivation:

Loss of confidence: 42% compared to 19% for other crimes

Difficulty sleeping: 29% compared to 13% for other crimes

Anger: 51% compared to 53% for other crimes

Annoyance: 48% compared to 67% for other crimes



Fear: 45% compared to 17% for other crimes

Anxiety: 34% compared to 14% for other crimes

Depression: 18% compared to 9% for other crimes

[Source: Hate Crime Statistics – House of Commons Library](#)

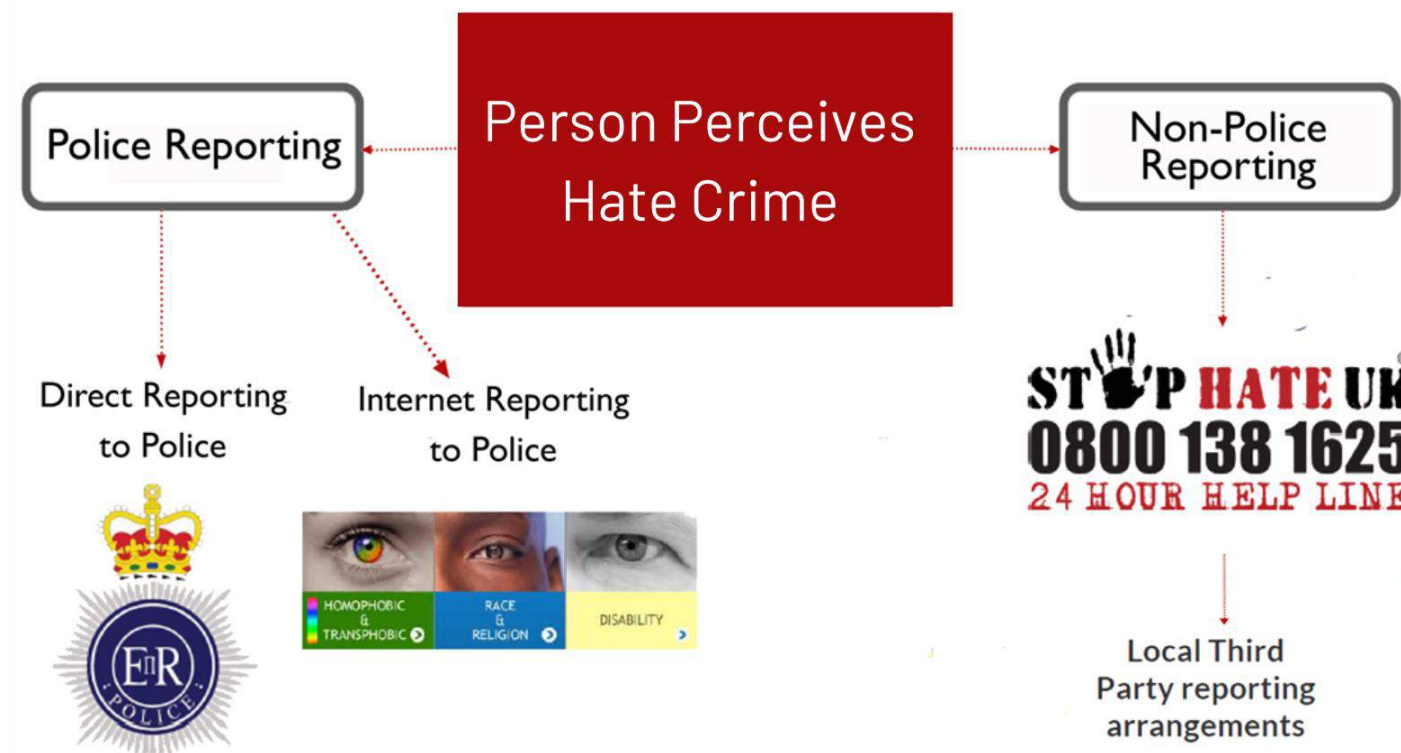
Barriers to reporting



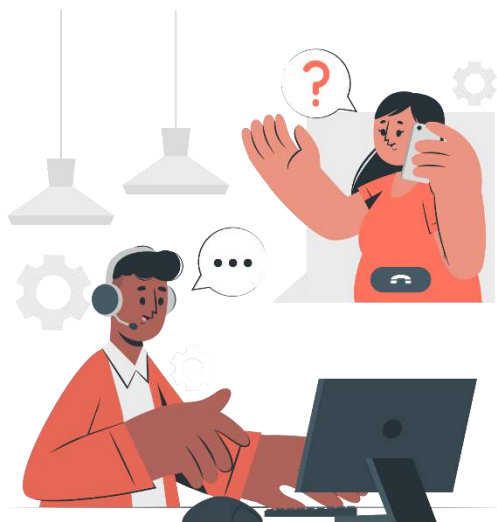
- **Not realising the reason for being targeted**
- **Ashamed or embarrassed (believe they are to blame)**
- **Not wanting to share personal information**
- **Not serious enough**
- **Will not be believed/credible witness**
- **Believing nothing will change**
- **Abuse becomes normal**
- **Cultural issues**

- **Communication /life skills**
- **Poor physical or mental health**
- **Denial**
- **Fear of things getting worse**
- **Not knowing how/where to report**
- **Fear of involvement from professional agencies**
- **Mistrust and negative past experiences**

Making a report



What happens after I make contact with the Stop Hate Line?



Our Helpline Team responds to immediate needs, assesses situation and records details using vital listening and emotional support skills.

Members of our Support Team assess the information and decide on appropriate next steps.



If our caller has given consent to share:
Referral is made by secure email to relevant referral points



If our caller has not given consent:
Anonymous referral is made to relevant referral point for intelligence purposes

How we make a difference



- We are trying to make a difference to the lives of many. In doing this, we work across many agencies who help us to get our callers the vital support they need.
- We are often looking for **creative solutions to complex problems** and will work with our funders and local agencies to find the answers for our callers.
- It is always helpful for there to be a **central point** in the area where **monitoring of Hate Crime and incidents** is done. At times, we will only be able to make anonymous referrals but be assured, we are always working to increase both community and individual safety in your area.

Testimonials



“I feel so much lighter after speaking to you. Thank you for all your help”.

24HR Stop Hate Line Caller

“Thank you. I really appreciate the support. I wouldn't have felt safe enough to report alone”.

24HR Stop Hate Line Caller

“Thank you, I'm so glad you exist, we need services like yours”.

24HR Stop Hate Line Caller

“From all the organisations that I have spoken to, you are the only organisation with such a diverse workforce. I feel like I have been understood and supported by all your staff and you have been amazing over the last 5 years. You’ve come into my life as a blessing rather than a lesson and I hope it remains this way”

24HR Stop Hate Line Caller

Our Helpline Contact Information



Phone: 0800 138 1625

Text: 07717 989 025

Relay UK: 18001 0800 138 1625

BSL: www.stophateuk.org

Email: talk@stophateuk.org

Chat: www.stophateuk.org

Online: www.stophateuk.org

IF NOT YOU,
WHO?



On Your Side



on your side

What is On Your Side? →

On Your Side is a UK-wide support and reporting service for East and Southeast Asian communities who experience racism and/or any forms of hate.

On Your Side includes a 24/7 free helpline and a website where you can find support, access resources, and if you wish, make a report.

What support can we offer you? ←

Our trained helpline operators and support workers speak different East and Southeast Asian languages. With help from trusted interpreters, we can support you in any language you need.

Our promise →

Your safety and well-being are central to everything we do. Unless there is an exceptional risk to your safety or the safety of others, we will never share anything you tell us with anyone else without your permission.

Do not suffer in silence. Talk to us. We are #OnYourSide.

Call us for free - 0800 001 0222 Contact us online - [onyourside.org.uk](https://www.onyourside.org.uk)

Department for Levelling Up, Housing & Communities

On Your Side is a new, UK-wide support and reporting service for anyone in the UK who identifies as **East and Southeast Asian** who **has experienced racism or any forms of hate**.



- 24/7 support service run by Stop Hate UK
- Trained helpline team members who speak a range of East and Southeast Asian languages
- Trusted Interpreters
- Case work support
- Prevention

Resources & Social Media

Stop Hate UK use the power of social media to raise awareness of the charity through promotional posts, campaigns and stories. Receive electronic or printable versions by emailing info@stophateuk.org or visit our catalogue on our website. Follow, Like/Share our content across social media to keep up to date with how we are supporting people across the country.



@stophateuk



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Stop Hate UK

THANK YOU



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